

## **MICHAEL GENDRICH**

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Michael “Mike” Gendrich brings a significant amount of information technology, systems design and administration experience to his position as Vice President – Operations for Jefferson Associates. Since joining the company in 1991, Mike has held a number of positions of increasing responsibility including, but not limited to, vice president, project manager, systems administrator, database administrator, senior analyst, and programmer.

Mr. Gendrich has over sixteen years of diversified information systems consulting experience on a variety of computer platforms. He also has extensive experience in the evaluation, installation, testing and presentation of new software, and has excellent management, communication and organization skills. He also has a strong programming and customer support background. He has extensive experience with Code Enforcement (Plan Review, Permitting, Inspections) systems.

Mr. Gendrich is exceptionally skilled in full life-cycle development, fit-gap analysis, database development and high-volume reporting. He is particularly adept at working with customers, understanding and defining their business needs, and delivering on-point solutions to address specific business objectives. Most recently his efforts have been focused on Consulting, Project Management and e-Business solutions for clients. One recent engagement involved a \$200,000 investment in a customized e-Business portal for a client that realizes a positive revenue stream of over \$2.0 M USD annually.

Finally, Mr. Gendrich is a certified project manager (CPM), a Certified Image Technician (CIT), and holds a BS degree in Computer Science from Lamar University in Beaumont, Texas.